

Tano Jewelry 30 Day Return Policy

We want you to love what you ordered from Tano Jewelry. If something is not right, feel free to let us know. You may return or exchange your items within 30 Days if you are not satisfied with your order.

Items must be returned in their original unworn condition within 30 days from date of receipt for a refund or exchange. Items purchased in the "Sale" section cannot be returned or exchanged. All returned items will be charged 5% restocking fee that will be subtracted from your return total. If you have any questions or concerns about the Tano Jewelry return and exchange policy and process, please contact our friendly Customer Service via email at customerservice@tanojewelry.com.

RETURN & EXCHANGE INSTRUCTIONS:

1. IDENTIFY ITEMS TO RETURN

Please list return/exchange items on the form below.

2. PROVIDE REASON

Check off the reason for the Return or Exchange in the box provided. This is required and will help us improve the service we provide to you in the future.

3. IDENTIFY IF THIS IS A RETURN OR EXCHANGE

If you request an exchange, or would like to buy additional jewelry, please fill out the form below.

4. INCLUDE ORIGINAL PACKING SLIP & THIS SHEET

Place all original packaging in a return box, including your jewelry and this packing slip.

5. YOU MUST SHIP TO TANO JEWELRY WITH NO SIGNATURE REQUIRED

Do not ship your box with a requirement for a signature. We are often offsite and will miss your package. We recommend mailing with Delivery Confirmation to track the delivery status of your package.

6. ITEMS WILL BE CHECKED & PROCESSED WITHIN 15 BUSINESS DAYS

Once your jewelry return is received, it will be processed within 15 business days. We will not be responsible for loss or damage of return shipments. A credit will be issued to your original method of payment.

7. CREDIT WILL BE GIVEN FOR PURCHASE ONLY

If your purchase entitled you to free shipping based on the total of your order, and your returns drop the total of your order below the thresholds for the free shipping off, we will charge you the regular price of shipping, which is \$5.00.

Send Packages To:

TANO J.

418 Quail Ridge, Irvine, CA 92603

Please Check one of the boxes below:

- This is an EXCHANGE
 This is a RETURN

Please Check the appropriate boxes below:

Reason for Exchange or Return:

- I changed my mind.
 I ordered the wrong item.
 I didn't like it.
 The item was damaged.
 Other. Please describe below:

Original Order Information

Order # _____
Date: _____
Your Name: _____
Last 4 digits of cc or PayPal email: _____

EXCHANGES (SEND ME THESE):

Qty	Price	Item Number (Code)	Item Name

RETURNS (I'M RETURNING THESE):

Qty	Price	Item Number (Code)	Item Name

